



BlackWing Farms

ORDERING & SHIPPING INFORMATION

Phone: (760) 742-3434

Internet: www.BlackWingFarms.com

Mail: PO Box 1448
Pauma Valley, CA 92061

Ordering Information: No minimum. Order on-line at www.BlackWingFarms.com using Paypal's secured payment methods or call the office to place an order or order via email: Order@BlackWingFarms.com.

Shipping & Handling: All orders are processed and most ship within 2 business days; you can expect delivery within 3 to 5 business days after placing your order. Larger orders will require more time. Our preferred carriers are USPS and UPS ground.

Shipping Costs: Orders up to \$25.99 shipping is \$4.80. From \$26.00 to \$60.99 shipping is \$5.40. From \$61.00 to \$99.99 shipping is \$8.40. \$100.00 to \$199.99 shipping is \$11.40. **Over \$200. shipping is free of charge.**

Method of Payment: On-line Paypal account handles all on-line transactions. We also accept Visa, MC, and Discover Card over the phone, by mail, or email. Checks and money orders accepted on pre-paid orders. Call our office at (760) 742-3434 to use these payment methods.

Damaged Merchandise: If you receive a damaged box or damaged merchandise inside, please call our customer service department for assistance at (760) 742-3434.

Returns: We have a money back guarantee. If you are not satisfied with any product; please call our customer service department. All sales are final after 30 days of receipt.

Wholesale Discounts: Offering affordable & realistic prices to everyone is important to us. We do offer substantial discounts when you buy in quantity. Larger orders may require 50% pre-payment. Non-profit and rescue organizations, therapy groups, licensed shelters or sanctuaries – contact us for pricing.

Terms: Net terms are available only for established and verified companies. A full and complete credit application must be filled out and submitted to BlackWing Farms. For more information on wholesale opportunities and how to establish a terms account please contact us at (760) 742-3434.

Privacy Statement: All customer data is kept strictly confidential.

Thank you for thinking of BlackWing Farms' Remedies!

“HELPING HUMANS ONE ANIMAL AT A TIME”

www.BlackWingFarms.com